

Terms & Conditions

Limited Liability

- 1) In no event will ReBoot Computer Services be liable for any damage to hardware, loss of data, loss of revenue, or any special, or any damages, however caused, before, during or after service even if ReBoot Computer Services has been advised of the possibility of damages or loss to persons or property. ReBoot Computer Services liability of any kind with respect to the services, including any negligence on its part, shall be limited to the contract price for the services.
- 2) ReBoot Computer Services shall not be liable for any claims regarding the physical functioning of equipment/media or the condition or existence of data on storage media supplied before, during or after service.
- 3) ReBoot Computer Services will not be liable to provide technical support services for anything greater than 14 days from the completion of the undertaken project.
- 4) ReBoot Computer Services shall not under any circumstance be liable for the handling of sensitive or general data.

Payment

- 1) ReBoot Computer Services accepts payment in cash or by bank transfer only.
- 2) Products will not be released to the customer before payment is received, unless explicitly stated in writing

Warranty

- 1) Hardware is not covered under any warranty provided or implied by ReBoot Computer Services under any circumstance.
- 2) Software will be expected to work for the life of the device, however ReBoot Computer Services provides online technical support including reinstallation of supplied software for up to 28 days from the date of completion.

Authorisation

- 1) The client grants full permission of hardware, software, data and other possessions, physical or not, to ReBoot Computer Services for the duration of service.
- 2) The client grants ReBoot Computer Services permission to modify all software and data contained on any device in our care.
- 3) The client grants ReBoot Computer Services permission to transport devices between any required locations

Confidentiality

- 1) ReBoot Computer Services will not look through data contained on any device in our care, however should data surface that could cause harm or distress to an individual or organisation it will be sent to the appropriate authorities.
- 2) ReBoot Computer Services will not share data with anyone beyond those detailed above.
- 3) ReBoot Computer Services will not store personal data on clients for longer than necessary.

Ownership

- 1) ReBoot Computer Services does not own or claim to own Linux or any associated software, therefore we cannot be held accountable for its correct and proper functioning.

Contract

- I (the client) have read and agreed to the above terms and conditions in full.
 - I (the client) give ReBoot Computer Services permission to transport, modify and otherwise conduct any appropriate work on devices I place in their care.
 - I (the client) will pay any invoices in full within the due date.
 - I (the client) acknowledge that services provided would be far more expensive if ReBoot Computer Services undertook more liability.
 - I (the client) accept and understand that my computer storage will be wiped and any files not backed up by myself will not be recoverable.
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- We (ReBoot Computer Services) will provide technical support by email only within working hours for up to **two** weeks only from the date of delivery of the device.
 - We (ReBoot Computer Services) will immediately notify the client if we are unable to carry out services for any reason.

Client:

Name:.....

Address:

Signature:.....

ReBoot Computer Services:

Name:.....

Signature:.....

Date:.....